

The ^M_B^A Dispatch

A Publication of Mel Brown and Associates

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The Management Connection and MBA Establish Collaborative Relationship

MBA and The Management Connection (TMC), a professional facilitation firm located in College Station, Texas, have established a collaborative relationship in which each company provides support services for the other.

TMC, which primarily provides facilitation services to municipalities and small businesses, uses MBA to provide training not only for TMC staff, but also for TMC clients. So far, MBA has assisted TMC by providing training for employees of both the City of Hurst and the City of Pearland.

TMC provides MBA with technical support by administering an on-line assessment instrument and conducting data analysis when MBA is conducting an organizational needs inventory for clients.

MBA president and CEO Mel Brown said that the arrangement has proven beneficial to both TMC and MBA by allowing each company to tap into the strengths of the other.

Brown also stated, "Utilizing the services of TMC instead of having MBA staff conduct interviews and compile the data has enabled MBA to maintain its quality of service while reducing the cost to MBA clients."

Joe Gonzalez, TMC President stated, "I approach the marketplace from a position of abundance and that means it requires partnership. By partnering with MBA we are now in a position to better address the needs of our clients."

MBA Planning Regional Training for Northeast Texas

In response to a request from Darwyn Cooper, Director of the Harrison County Community Supervision and Corrections Department, MBA is planning to develop and offer training in the Northeast region of Texas. Cooper suggested that it would be more cost effective for probation departments in that region if training could be brought to the region rather than the department having to send employees to Austin or Huntsville. Various locations for the training are currently being considered.

MBA is soliciting suggestions from local CSCDs and juvenile probation departments regarding training topics. Suggestions regarding topics should be emailed to Renea Morte (rmorte@melbrown.org).

Brown Visits Probation Departments

As a way of keeping informed regarding needs of probation departments and the issues they are facing, MBA President and CEO Mel Brown decided to begin visiting juvenile probation departments (JPDs) and Community Supervision and Corrections Departments (CSCDs) around the State of Texas.

On December 7, Brown visited with Sheri Phelps, new director of the Liberty-Chambers Counties CSCD at the headquarters office in Cleveland. He also visited with John Cloud, supervisor of the department's satellite office located in Liberty.

On December 9, Brown visited with James M. Martin, Director of the Jefferson County JPD and with Jim Stott, Director of the Jefferson County CSCD.

On December 16th, Brown visited with Mark Hogberg, Director of the Rusk County CSCD during the morning and the Harrison County CSCD Director Darwyn Cooper early that afternoon. Later that afternoon, he visited with Gary Clayton, Director of the Cass County CSCD and with Phillip Hayes, Director of the Cass County JPD.

On December 17th, Brown visited with Bowie-Red River Counties CSCD Director Jack Pappas as well as with Bob Long, Director of the Recovery Center of Bowie and Red River Counties.

On December 18th, Brown visited with Keith Barrett, Director of the CSCD serving Polk, Trinity and San Jacinto Counties.

On December 22nd, Brown visited with Randy Turner, Director of the Tarrant County JPD, with Leighton Iles, Director of The Tarrant County CSCD and with Toby Ross, Director of the Johnson County CSCD.

On December 28th, Brown visited with Mike Enax, new Director of the Ft. Bend County CSCD and had scheduled a visit with Roxane Marek, Director of the Wharton/Matagorda Counties CSCD but that visit had to be rescheduled.

Brown stated that he plans to continue visiting criminal justice agencies to ensure that MBA stays current with what is occurring in the field. In explaining the reason for the visit to local agencies, Brown said "MBA services are designed to meet real world needs. We do not try to address the needs of the field with a cookie cutter approach or an ivory tower mentality."

"The motto on our letterhead is 'quality service is our only product' and we do not take that motto lightly."

"Quality Service is Our Only Product"

Montgomery County Sheriff's Training Academy Expands MBA Training in 2010

The Montgomery County Sheriff's Office's (MCSO) Training Academy will continue to contract with MBA to provide training services during 2010. The course on "Effective Communication for Law Enforcement Personnel" taught by MBA President/CEO Mel Brown and MBA Associate Dr. Phillip Lyons will now be offered not only to MCSO personnel but the Academy will also make the course available to personnel in other law enforcement agencies. For information on enrollment, contact Academy Director, Lt. Kenneth Culbreath (Kenneth.culbreath@mctx.org) or 936-760-5859.

Training Corner

Correctional Management Institute of Texas

Mid-Management Leadership Program, January 24-29
For Information contact Robin Dulock (936) 294-3073
or dulock@shsu.edu

Drugs Conference January 26-28 For information contact:
Joe Serio (936) 294-1705 or jdserio@shsu.edu

Senior Level Leadership February 7-12 For information contact
Natalie Payne (936) 294-1706 or npayne@shsu.edu



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READY OR NOT HERE IT COMES
HAPPY NEW YEAR



Happy New Year from the MBA Staff

Renee Morte
Janna M. Saffery
Phillip M. Lyons
Mel Brown
Valerie W. Cortiel
Peggy Smith

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